

Incident Response Retainer

Introduction

The SolCyber Foundational Coverage provides our customers confidence that they have a baseline of Fortune 100 capabilities that enable cyber resilience. Extended Coverage services such as Cloud Protection & Visibility help customize that coverage to their specific environment to minimize any additional gaps.

However, some risk averse customers might like an additional compensating control in case something unexpected happens. Or, perhaps, they need incident response capabilities as part of their compliance or cyber insurance policy. This is where our Incident Response Retainer (IR Retainer) extended service comes in.

The IR Retainer allows customers to proactively enable a relationship with our insurance carrier-approved IR partner, SureFire. This provides several benefits:

- Pre-negotiated rates to control costs.
- Quick response to accelerate remediation and minimize business impact.
- Additional confidence in assuring leadership of operational preparedness.

In addition to the pre-negotiated rate, the IR Retainer also includes:

Basic:

- Creation of an incident response plan.
- Development of actionable playbooks.
- Ability to convert 20% of unused hours to an advisory service.

Advanced:

- Basic+
- Table-top exercise to ensure readiness.
- Additional 10% can be used for advisory service.

In the event of a breach, the transition is seamless between SolCyber and our IR partner. We make it easy to check “incident response” off your risk management or compliance need.

For more information about our Extended Coverage visit www.solcyber.com/services

